# The Equilibrium Effects of Information Deletion: Evidence from Consumer Credit Markets

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## A classic argument

#### Senator Kindheart

- Totally unfair that some borrowers had a nasty shock with permanent implications!
- Redistribution can be efficient!
- Banks are evil!

#### Senator Hardnose

- They did too deserve it!
- Moral hazard!
- Unfair to good types!
- Will raise borrowing costs!
- Net welfare can decrease!
- Argument playing in *90% of countries* (Elul Gottardi 2015)
  - → need structure to evaluate welfare claims

## Research Question

- Presumably, deleting default flags is good for people with default flags and bad for people who might be assumed to have default flags.
- Pooling interest rate should be higher than average interest rate before
- What happens to total borrowing?
- What happens to total welfare?
- "Yeah, but it's worth it." "...is it?"
- (usual IO logic: if P.D. increases Q then welfare improving)

# Mandated Pooling Policies Ubiquitous

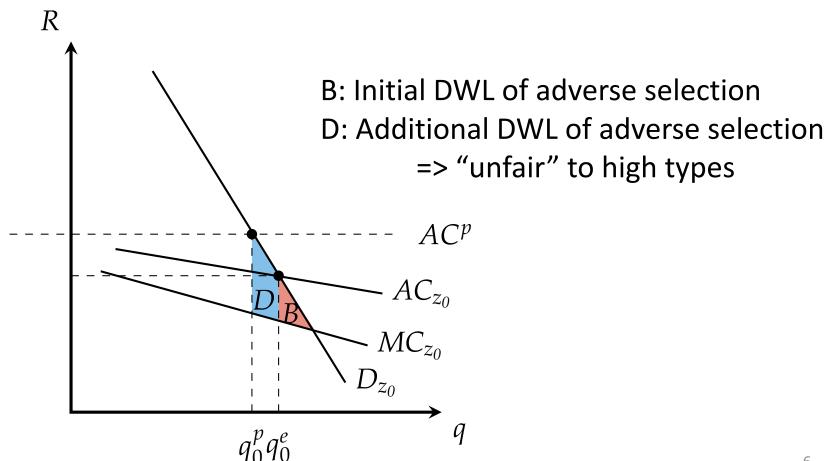
- Post office pools prices geographically
- GSEs pool mortgage rates geographically
- Fair Lending Act pools protected classes
  - Anti-discrimination labor laws more broadly
- Obamacare pools pre-existing conditions
- Deletion policies pool those with old flags
- CARD Act Reclassification restrictions
- Two motivations:
  - 1. those getting subsidized are deserving
  - 2. redistribution can be efficient

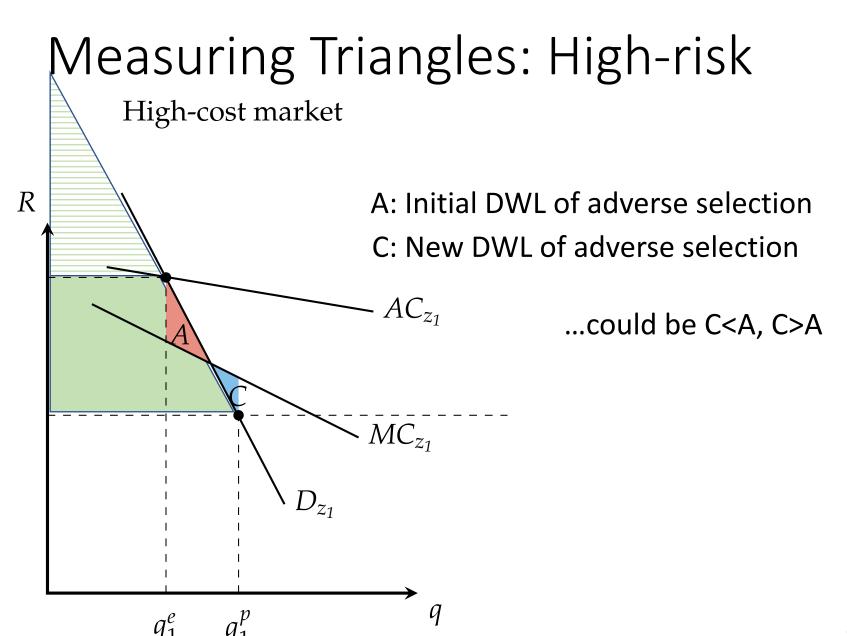
## Deletion Lit: Means, not an End

- Generally not about deletion per se but about effect of credit or information
- Bos, Breza, Liberman (2018 RFS): Employers prefer employees without defaults
- Herkenhoff, Philipps, Cohen-Cole (2018 WP): Better consumer credit access => higher paying jobs + entrepreneurs take out more loans
- <u>Dobbie et al.</u> (2017 WP): Employers don't care about bad credit reports
- This paper: What about this phenomenon of deletion itself? Not take as given. ¿Overall welfare consequences?

## Measuring Triangles: Low-risk

Low-cost market





#### Core Results

- Chile deleted default information from credit reports in a one-time move in 2012
- No obvious moral hazard: confess and forsake model
- Borrowing costs go up
- Defaulters benefit
- People that look like defaulters suffer
- People who really don't look like defaulters unaffected
- Total borrowing goes down
- Total welfare goes down

## 1. Note on Use of Machine Learning

- Early papers in finance using ML tried to say "We built a better mousetrap and our predictions are awesome!"
  - Boring. Want to summarize partial effects instead.
- Next papers: evaluate distributional consequences of machine learning (e.g. Fuster et al., 2017), solve otherwise intractable models (e.g. Duarte JMP)
- This paper: use machine learning to impute unobserved costs, proxy for what bank might do.
  - Cool. Would be so nice to validate, but cool.
  - Also: Dobbie et al. (2018) shows banks seem to focus more on default than marginal profit.

## 2. Aggregate Welfare?

- <u>Economists</u>: Care about aggregate welfare because if net welfare goes up, then there is a system of transfers that could achieve a Pareto improvement.
  - This not situation where lump-sum transfers are feasible.
  - Is aggregate welfare the right metric?
- <u>Liberals</u>: Care about protecting those with worst outcomes; ex-ante that might be any one of us.
  - Doesn't Senator Kindheart probably know that aggregate welfare is going down ex-post? But wants to provide insurance?
- Conservatives: Only want Pareto improvements.

#### When in Rome Zion: Attend Sun School

- **1** For the kingdom of heaven is like unto a man that is an householder, which went out early in the morning to hire labourers into his vineyard.
- **2** And when he had agreed with the labourers for a penny a day, he sent them into his vineyard.
- **3** And he went out about the third hour, and saw others standing idle in the marketplace,
- **4** And said unto them; Go ye also into the vineyard, and whatsoever is right I will give you. And they went their way.
- **5** Again he went out about the sixth and ninth hour, and did likewise.
- **6** And about the eleventh hour he went out, and found others standing idle, and saith unto them, Why stand ye here all the day idle?
- **7** They say unto him, Because no man hath hired us. He saith unto them, Go ye also into the vineyard; and whatsoever is right, that shall ye receive.
- **8** So when even was come, the lord of the vineyard saith unto his steward, Call the labourers, and give them their hire, beginning from the last unto the first.
- **9** And when they came that were hired about the eleventh hour, they received every man a penny.
- **10** But when the first came, they supposed that they should have received more; and they likewise received every man a penny.
- 11 And when they had received it, they murmured against the goodman of the house,
- 12 Saying, These last have wrought but one hour, and thou hast made them equal unto us, which have borne the burden and heat of the day.
- **13** But he answered one of them, and said, Friend, I do thee no wrong: didst not thou agree with me for a penny?
- **14** Take that thine is, and go thy way: I will give unto this last, even as unto thee.
- 15 Is it not lawful for me to do what I will with mine own? Is thine eye evil, because I am good?

Matthew 20:1-15

## Jesus' Implicit Assumptions

- 1. There is no moral hazard, or any perceived moral hazard is overstated.
- 2. No adverse selection either: not getting hired until the 11<sup>th</sup> hour is exogenous.
- Everyone gets hired here: labor demand is inelastic.
- Then we shouldn't whine about redistribution.
- If you don't think a given interest rate is low enough, then don't accept the contract.
- But don't complain somebody else is getting crosssubsidized with some of your surplus.
- Story changes when some people don't get hired because of pooling policy. Now have a better claim of harm.
- Need structural model to compare across people.

### 3. "We both know what we know"

- Welfare analysis relies on uniform pricing
- Regression results look at heterogeneity
- Would there really be pooling after the change? Or A.C. pricing within a type before the change even?
- Majority of credit is extended by banks. They still have information + could use old versions of registry data?
  - Dobbie et al. logic: predictions pretty good, maybe flag itself less impt
- Can you talk through how welfare estimates might be different without average cost pricing?

#### Conclusion

- Deleting adverse information benefits risky looking at expense of safe looking
- Could increase aggregate welfare, but in Chile, didn't
- Is aggregate welfare the right object of interest?
- That said, economics should be about measuring triangles