

### **Fault-tolerance**

# 6.033 Lecture 14 Frans Kaashoek With slides from Sam Madden

### Where are we in 6.033?

- Strong form of modularity: client/server
  - Limits propagation of effects
  - In a single computer using OS
  - In a network using Internet
- Two limitations:
  - Isolates only benign mistakes (e.g., programming errors)
  - No recovery plan

# Extending C/S to handling failures

- Can we do better than returning an error?
  - Keep computing despite failures?
  - Defend against malicious failures (attacks)?

- Rest of semester: handle these "failures"
  - Fault-tolerant computing
  - Computer security

## Plan for fault-tolerant computing

- General introduction: today
  - Redundancy/Recovery/Replication
- Transactions: next 4 lectures
  - updating permanent data in the presence of concurrent actions and failures
- Replication state machines: 2 more
  - Keep computing despite failures

### Windows

A fatal exception OE has occurred at 0028:C00068F8 in PPT.EXE<01> + 000059F8. The current application will be terminated.

- \* Press any key to terminate the application.
- \* Press CTRL+ALT+DEL to restart your computer. You will lose any unsaved information in all applications.

Press any key to continue

# Availability in practice

- Carrier airlines (2002 FAA fact book)
  - 41 accidents, 6.7M departures
  - ✓ 99.9993% availability
- 911 Phone service (1993 NRIC report)
  - 29 minutes per line per year
  - ✓ 99.994%
- Standard phone service (various sources)
  - 53+ minutes per line per year
  - **✓ 99.99**+%
- End-to-end Internet Availability
  - ✓ 95% 99.6%





#### Data Sheet

#### Barracuda<sup>®</sup> 7200.10

Experience the industry's proven flagship perpendicular 3.5-inch hard drive

#### 80 GB to 750 GB · SATA 1.5Gb/s or 3Gb/s and PATA 100

#### Key Advantages

- First 3.5-inch drive to utilize capacity- and reliability-boosting perpendicular recording technology
- First drive to reach 750 GB—a full year ahead of competition—enabling new solutions for data-intensive applications.
- Industry's most proven and established desktop hard drive available today—more than 16 million shipped to date\*
- "One-stop shopping" with a broad range of capacity, cache and interface options for all your computing needs
- + Best-in-class environmental specifications and reliability features
- Adaptive Fly Height offers consistent read/write performance from the beginning to the end of your computing workload.
- + Clean Sweep automatically calibrates your drive.
- Directed Offline Scan runs diagnostics when storage access is not needed.
- · RoHS-compliant design assures an environmentally conscious product.
- Enhanced G-Force Protection<sup>™</sup> defends against handling damage.
- Seagate<sup>®</sup> SoftSonic<sup>™</sup> motor enables whisper-quiet operation.

#### **Best-Fit Applications**

Desktop and High-Performance PCs

- Gamer PCs
- Workstations
- High-end PCs
- Desktop RAID
- Mainstream PCs
- · Point-of-sale devices/ATMs
- + USB/FireWire/eSATA personal external storage

"18 million Barraouda 7200.10 drives shipped as of 4/18/07

Contact Start-Stops	50,000
Nonrecoverable Read Errors per Bits Read	1 per 10 <sup>14</sup>
Mean Time Between Failures (MTBF, hours) 700,000	
Annualized Failure Rate (AFR)	0.34%





Data Sheet

### Barracuda® ES.2

High-capacity, business-critical Tier 2 enterprise drives

1 TB, 750 GB, 500 GB and 250 GB • 7200 RPM • SATA 3Gb/s, SATA 1.5Gb/s and SAS 3Gb/s

Reliability/Data Integrity	
Mean Time Between Failures (MTBF, hours)	1.2 million
Reliability Rating at Full 24x7 Operation (AFR)	0.73%
Nonrecoverable Read Errors per Bits Read	1 sector per 10E15
Error Control/Correction (ECC)	10 bit
Interface Ports	
SATA	Single
SAS	Dual

### Disk failure conditional probability distribution





Human Mortality Rates (US, 1999)

From: L. Gavrilov & N. Gavrilova, "Why We Fall Apart," IEEE Spectrum, Sep. 2004. Data from http://www.mortality.org



Bairavasundaram et al., SIGMETRICS 2007

### Relative frequency of hardware replacement

COM1	
Component	%
Power supply	34.8
Memory	20.1
Hard drive	<b>18.1</b>
Case	11.4
Fan	8.0
CPU	2.0
SCSI Board	0.6
NIC Card	1.2
LV Power Board	0.6
CPU heatsink	0.6

10,000 machines

Pr(failure in 1 year) ~.3

Schroeder and Gibson, FAST 2008

### Fail-fast disk

```
failfast_get (data, sn) {
      get (s, sn);
      if (checksum(s.data) = s.cksum) {
             data ← s.data;
             return OK;
       } else {
             return BAD;
       }
}
```

### Careful disk

```
careful_get (data, sn) {
      r ← 0;
      while (r < 10) {
             r ← failfast_get (data, sn);
             if (r = OK) return OK;
             r++;
       }
      return BAD;
}
```

### **Replicated Disks**

```
write (sector, data):
  write(disk1, sector, data)
  write(disk2, sector, data)
read (sector, data):
  data = careful_get(disk1, sector)
  if error
       data = careful_get(disk2, sector)
       if error
              return error
  return data
```

### **Technical specifications**

Processors	2–16 per node	
	Intel Itanium processor 9100 series processors, 1.6 GHz single core processors	
Cache	12 MB L3	
RAM standard/maximum	Minimum: 4 GB	
	Maximum: 16 GB (32 GB <sup>2</sup> )	
RAM type/speed	PC2100 ECC registered DDR266A/B	
ServerNet I/O	Minimum: 10	
	Maximum: 60	
I/O adapters supported	Fibre Channel, Gigabit Ethernet	
Fibre Channel disk modules	14 disks per module	
Disk drives supported	146 GB and 300 GB15K RPM Fibre Channel internal hard disk drives	
	HP Disk Array family (e.g., XP24000, XP20000, XP12000, and XP10000 disk arrays)	
Standard features	N + 1 power supplies	
	N + 1 fans	
system area network	Storage adapter	

# How about an error in software?

- Big problem!
- Software for fault tolerant systems must be written with great care
  - Stringent development practices
  - Well-defined stable specification
  - Modeling, simulation, verification, etc.
  - N-version programming is tricky
- Will also be a problem for secure software
- Good design: small fraction is critical